

RMA Request Form



Company Name	Company Address	
<input type="text"/>	<input type="text"/>	
Contact Name	City	State/Province/Region
<input type="text"/>	<input type="text"/>	<input type="text"/>
Contact Email	Zip / Postal Code	Country
<input type="text"/>	<input type="text"/>	<input type="text"/>
Contact Phone		
<input type="text"/>		

Rejection / Reference Number	Part Number
<input type="text"/>	<input type="text"/>
Serial # / Date Code	Quantity
<input type="text"/>	<input type="text"/>

Problem Details:	
Discovery in Field / Assembly / Receipt	Hours on Machine
<input type="text"/>	<input type="text"/>
Problem Description: please be as detailed as possible	
<input type="text"/>	
Is this a warranty claim?	If yes, please provide the Purchase Order / Sales Order Number
<input type="text"/>	<input type="text"/>
Yes	
No	

View our full Order Policy, Terms, and Conditions [On our website](#)

RETURN POLICY:

New, unused, standard stock material will be subject to credit only with prior written authorization from KRAFT FLUID SYSTEMS. **Freight charges PREPAID.**

Subject to a minimum \$25.00 handling charge in addition to manufacturer restocking charges.

Non-standard or used material shall not be subject to return or credit. Inspection charges will apply if material is found to be non-warranty.

Please send completed form to: RMA@KraftMobileSystems.com